

THE GENTEK DIFFERENCE
One-Stop Shop for Value-Add Services

Value Added Service	Description	Brand	Cost
Blind Drop Shipping	Blind Drop Ship direct to your end client (no Gentek labels visible, no pricing included). Shipment is marked as if it was shipped by you and we can reference your customer's PO#	Any	\$4.00 per shipping destination
Custom Firmware Loading	Software upgrades for Cable Modems, DSL Modems, and IP Phones as required	Any (depending on availability from the manufacturer)	Varies by project
Kitting	Inserting collateral or small items into the box	Any	Varies by project
Full Provisioning	Full configuration of Cable Modems, DSL Modems, and IP Phones. Includes test communications and registration	Any	\$10.00 per unit
Pre Provisioning	Partial configuration of IP phones, and modems: add provisioning server address, or apply customer supplied configuration file.	Any	\$5.00 per unit
Redirection (Zero Touch)	Transferring product identifiers e.g. MAC addresses to a cloud-based server without requiring unboxing. (Available for certain brands and products)	Various	\$2.00 per unit
Refurbishing	Varies by project	Any	Varies by project
Labelling Endpoint Boxes	Do you have a large order and need help with the assignment of phones or other endpoints at your customer's premise? Provide us with a list of names or extensions and we will individually label the boxes for you to match who you have assigned them to. Goes well with blind drop shipping	Any	\$1.50 per unit (\$25.00 minimum per order)